

Computing & Technology Services

CTS Student Spring 2011



<http://www.potsdam.edu/cts>

From the Helpdesk

The Helpdesk reminds you that a wealth of information about CTS services and policies, as well as 'how to' guides for common issues can be found on the CTS website at: <http://www.potsdam.edu/cts>.

Network & Systems Status Page: Information about the state of various network services, which CTS provides, can be found by going to: <http://blogs.potsdam.edu/network>. The blog features status updates, news, and live monitoring of CTS systems.

What's New?



In accordance with Federal guidelines, students can now access course textbook information through links provided in **BearPAWS**. The links are located in a new column under 'class search results' and also on the 'add/drop screen', which directly links to the College Bookstore website. The website provides students with detailed information about required, optional, and other texts for a given course.

New Technology Upgrades!

Flagg Hall

- ✚ New SGA/HP dedicated Flagg 210 projection classroom with new folding and stackable furniture
- ✚ Five new TV and DVD/VHS carts are now available for use in all Flagg non-projection classrooms

Kellas Hall

- ✚ New podium installed in K217

Schuetz Hall

- ✚ A119 and A122 have been converted into new limited projection classrooms

For a complete list of **Levitt Center Spring hours**, visit:
<http://www.potsdam.edu/cts/techfacilities/labhours.cfm>

CTS Technology Facility Reminders:

- ❖ Please **do not** turn off or shut down the computers in labs and/or classrooms. They are set to automatically power down at night and to come on in the morning to perform maintenance. Turning computers off makes remote maintenance impossible and causes problems with scheduled maintenance.
- ❖ To reduce theft, vandalism and ensure safety, CTS requests that windows and doors be secured upon leaving all CTS facilities.
- ❖ We ask for assistance in enforcing the **NO FOOD OR DRINK** rule in our computer labs and projection classrooms.
- ❖ Please note that University Police will not grant after hour access to students in our computer facilities.

Important Message Regarding BearMail



Never share your password with anyone!

Many common spammer attacks come in the form of "phish" e-mails; messages asking users to supply personal information and/or account credentials. Users should never respond to messages like this, as they are invariably from spammers attempting to gain access to user accounts. CTS will never ask for account credentials or personal information via e-mail.

A user who has responded to a phish e-mail should immediately change his/her password at <https://account.potsdam.edu/>. If an affected user does not change his/her password as recommended, the user's BearMail account and e-mail may be at the mercy of spammers who can do with it as they wish. CTS will scramble the password of any accounts exhibiting malicious activity requiring users to contact the CTS Helpdesk to regain access to their data.

BearDeN

A web-based degree audit system that displays the following information for each student:

- ✚ A list of the requirements for your particular major(s) and minor(s) and how you have met these requirements
- ✚ Cumulative GPA and your major and minor GPA's
- ✚ Your advisors and their e-mail addresses
- ✚ List of all courses you have taken and those currently registered for and whether or not they apply to your degree requirements 🐾 🐾 🐾 🐾

BearDeN (Degree Navigator) is accessed through BearPAWS under the Student Services & Financial Aid Menu. Students should look at their audits carefully to make sure they are correct and contact their advisors with any questions or issues.

Lost/Found SUNYCard



Students can report their lost or found SUNYCard through the BearPAWS “College Life and Auxiliary Services” menu. If the SUNYCard is marked lost, it will be inactivated. If it marked found, it will be activated.

Have a great semester!